

## RETURN POLICY

*Return Authorization Number - Before returning any product to Covercraft Industries, LLC, please contact Customer Service (405) 238-9651, press option to reach Customer Service, and select option 3 to obtain a Return Authorization Number. Any product returned without an RA Number will be refused and shipped back to the original sender at sender's expense*

*Non-Warranty Returns\* - A 15% restocking fee applies to all products returned for non-warranty issues (excluding NON-RETURNABLE products outlined below). All new and unused products must be in like-new condition and returnable to stock with no tire grease, dirt, rips, tears, wear, or any other damage which prevents the item from being returned to stock. All returns are subject to inspection, and credit will be issues at Covercraft's sole discretion. Please allow 10-12 business days to process approved credit memos. If upon inspection a product cannot be returned to stock, it will be shipped back to the original purchaser, at purchaser's expense, or destroyed on site at their request. All unclaimed returns will be disposed of 15 days after customer notification. Customers are responsible for all inbound and outbound shipping expenses for Non-Warranty Returns. Any handling fees associated with the return of a nonwarranties product are non-refundable.*

*Non-Returnable Products\*\* - All sales are final on the products listed below:*

- All Official Ford Licensed Logo Products
- All C99999 Dimension Sheet / Custom Orders
- All Products Manufactured with WeatherShield® HD; WeatherShield® Colors; WeatherShield® HP; Premium Colors PA, PB, PR, & PX; Form-Fit®; and Sunbrella® fabrics
- All Older Custom-Fit and Low-Demand Part Numbers
- All Embroidered, Silk-Screened, and Reflective Welting Custom Fit Covers

*\* Non-warranty returns are described as returns derived from purchase order errors (inaccurate descriptions, part #'s, fabric codes, colors, etc.), electronic PO transmission inaccuracies (EDI, HTML, XML, etc.), application errors, dimensions sheet errors, customer-hosted lookup/database errors, cancelled orders, obsolescence, overstocks, and all other returns, excluding warranty claims and returns, found to be Covercraft's error.*

*\*\* Non-returnable products which have begun production (work order issued) cannot be cancelled. Older Custom-Fit and Low-Demand part numbers are identified as part numbers which show a demand less than 12 units per rolling 12 month period.*

*\*Covercraft Industries, LLC Return Policy is subject to revision without notice\**